

Important Announcement: Transition from Quest to Torrance Memorial Lab Services

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Hello Everyone,

We wanted you to be aware of an important change regarding your clients' access to lab draw stations. **Effective June 1, 2024**, Torrance Memorial laboratory services will replace Quest Diagnostics as the main lab services provider for Torrance Memorial IPA (TMIPA). As a result, we will be providing in-house Torrance Memorial laboratory services at various South Bay sites, often located in our physician buildings. This change will allow your TMIPA clients to have access to technological advances resulting in higher quality, improved accuracy, and enhanced reporting capabilities. [Learn more](#).

Members will also benefit from:

- * Multiple convenient locations & hours
- * Weekends and early hours (select locations)
- * Access through the Torrance Memorial patient portal
- * Additional locations coming soon

We understand this may cause some service disruption for your clients, however, appointments previously scheduled will be honored by Quest Diagnostics through May 31. After this time, members will be directed to the Torrance Memorial locations. Please see attached for a list of the new lab draw stations and advise your clients to utilize these locations effective June 1. We feel this transition will bring long-term sustainability and a stronger alignment with Torrance Memorial.

Member notifications will be sent out soon.

Thank you for your continued partnership and support in caring for our members!

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 TORRANCE MEMORIAL IPA

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